



# Step-by-Step Guide: First-Time Business Online Banking Login with No Token

If you have not yet registered your new digital security token with HealthcareBank, you can still log in to your upgraded Business Online Banking for the first time. Here's how:

1. On the healthcare.bank website, go to the Logins menu and click Online Banking, enter your username in the Username field.



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the CDH market.

Username

Password

Remember me

Log In

2. Enter your previous password.

Password

Remember me

Log In

[Forgot your password?](#)

3. Select how you would like to receive a Secure Access Code (SAC).

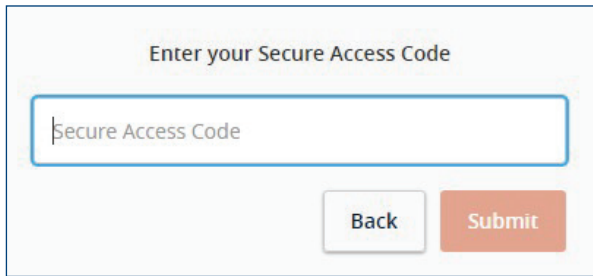
Please choose the phone number or email address you would like your secure access code sent to. Once you receive the 6 digit secure access code, you will enter it on the following page. If you already have a 6 digit secure access code, please choose Enter your Secure Access Code below.

Enter your Secure Access Code

Text to : (XXX) XXX-3738

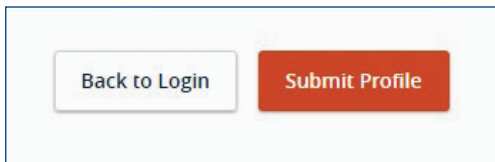
E-mail to : XXox@XXil.bank

4. Once you receive the SAC, enter it as indicated.



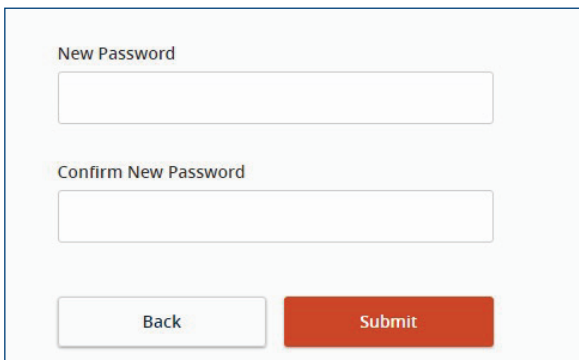
The screenshot shows a form titled "Enter your Secure Access Code". It features a single text input field with a light blue border and a light blue background, containing the placeholder text "Secure Access Code". Below the input field are two buttons: a white "Back" button and a red "Submit" button.

5. Verify the information in your profile is correct, and contact HealthcareBank if there is an error. These fields are not editable. Once you've verified your information, scroll to the bottom and click "Submit Profile."



The screenshot shows two buttons side-by-side. On the left is a white button with the text "Back to Login". On the right is a red button with the text "Submit Profile".

6. Enter and confirm a new password, then click "Submit."



The screenshot shows a form with two text input fields. The first field is labeled "New Password" and the second is labeled "Confirm New Password". Below the input fields are two buttons: a white "Back" button and a red "Submit" button.

7. Choose whether or not you want to register your device. Registering the device means a secure access code will not be required for future logins using your current browser.



The screenshot shows a screen titled "Device Registration". At the top, it says "Access Code Accepted." in green text. Below this are two large, red buttons. The top button is labeled "Do Not Register Device" and the bottom button is labeled "Register Device".

8. Follow the steps to download the Symantec VIP app and send us a secure message with the app's credential ID so you can process ACH and wires.